



Job offer – Application support specialist

Reston, VA

Role description/responsibilities

A dynamic and growing IT consulting firm is currently looking for a part-time application support specialist to join our team. We're a leading provider of software solutions for the engineering industry; you'll join our dynamic team to sustain our growth in North America.

If you are looking for a rewarding career, career advancement, and friendly environment, look no further and contact us today to schedule an interview.

Your main tasks will be to provide support by phone or email to our user base:

- Help answer support request on the systems we developed,
- Guide our users remotely to solve their issues,
- Help us grow our knowledge base of issues/resolutions items,
- Communicate issues to level 2 support,
- Apply basic batch or update the system data.

Education and experience

- Degree or certificate in Computer science or related fields,
- Experience with advance SQL is a plus, from complex queries to stored procedure,
- Experience with helpdesk/support software is a plus.

Technical skills (Required):

- Comfortable with advance use of MS. Excel including formula,
- Comfortable with SQL server and T-SQL basic queries: Select, update and joins statement,
- Excellent written and verbal communication skills,
- Strong sense of initiative, demonstrating the ability to function independently, but must also be able to contribute to team initiatives,
- Ability to support multiple projects simultaneously and work in a fast-paced environment.



Technical skills (Desired):

- Degree or certificate in Computer science or related fields,
- Experience with advance SQL is a plus, from complex queries to stored procedure,
- Experience with helpdesk/support software is a plus.

SIXENSE participates in E-Verify

Please be advised that all interested candidates are REQUIRED to attach a copy of your resume in order to be considered.

In an effort to foster a diverse workforce Nicholson Construction encourages applications from minorities, veterans, women and individuals with disabilities. EOE AA M/F/Vet/Disability

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