



Application support specialist

Seattle, WA

A dynamic and growing IT consulting firm is currently looking for a part-time application support specialist to join our team. If you are looking for a rewarding career, career advancement, and friendly environment, look no further and contact us today to schedule an interview.

We're a leading provider of software solutions for the engineering industry; you'll join our dynamic team to sustain our growth in North America.

Position Duties:

- Provide support by phone or email to our user base:
- Help answer support request on the systems we developed
- Guide our users remotely to solve their issues
- Help us grow our knowledge base of issues/resolutions items
- Communicate issues to level 2 support

Required skills:

- Comfortable with advance use of MS.Excel, MS.Access or equivalent
- Excellent written and verbal communication skills
- Strong sense of initiative, demonstrating the ability to function independently, but must also be able to contribute to team initiatives
- Ability to support multiple projects simultaneously and work in a fast-paced environment
- Ability to travel up to 10%

Desirable skills:

- Degree or certificate in Computer science or related fields
- Experience with simple SQL queries is a plus
- Experience with helpdesk/support software is a plus

Please be advised that all interested candidates are REQUIRED to attach a copy of your resume in order to be considered.

In an effort to foster a diverse workforce Nicholson Construction encourages applications from minorities, veterans, women and individuals with disabilities. EOE AA

M/F/Vet/Disability

If you want to view the EEO is the Law poster, please choose your

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